## United States Embassy Buenos Aires, Argentina

Security Message for U.S. Citizens: General Security Awareness

## September 29, 2014

The U.S. Embassy wishes to inform U.S. citizens living and traveling in Argentina that in recent months, U.S. citizens have reported a number of crimes to the embassy. Crimes reported include petty crime, taxi scams (especially at international airports), mugging, snatch-and-grab robbery involving motorcycles and bicycles, and occasionally more serious crimes such as express kidnapping, home invasion, carjacking, assault, and sexual assault using date rape drugs. We recommend that U.S. citizens traveling and living in Argentina always be aware of their surroundings, maintain a high level of vigilance, and take appropriate steps to enhance their personal security. Please consult reliable sources for information on transportation, lodging, and the general security of areas you are visiting.

U.S. citizens should avoid areas of demonstrations and exercise caution in the vicinity of any large gatherings or protests. The majority of crimes reported to the Embassy occur in the major metropolitan areas but U.S. citizens should use an equal level of caution outside large population centers. While crimes happen at all times of day and night, they are significantly more frequent after dark.

The Embassy does not have evidence that victims have been targeted because of their U.S. citizenship. If you are the victim of a crime, please report it immediately to the police and inform American Citizen Services at the U.S. Embassy.

We strongly recommend that U.S. citizens traveling to or residing in Argentina enroll in the Department of State's Smart Traveler Enrollment Program (STEP). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. Embassy or nearest U.S. Consulate to contact you in an emergency.

Regularly monitor the State Department's website, where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the Country Specific Information for Argentina. For additional information, refer to Traveler's Checklist on the State Department's website.

Contact the U.S. Embassy or Consulate for up-to-date information on travel restrictions. You can also call1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on Twitter and Facebook in order to have travel information at your fingertips.

The U.S. Embassy in Buenos Aires is located at Avenida Colombia 4300 in the Palermo neighborhood of Buenos Aires (near the Plaza Italia stop on the "D" line subway) and is open to the public from 8:30 a.m. to 12:00 p.m. and 2:30 p.m. to 4:00 p.m. Monday through Friday, by appointment only, except U.S. and Argentine holidays. The main Embassy switchboard telephone is (54) (11) 5777-4533. For after-hour emergencies involving a U.S. citizen, dial (54) (11) 5777-4873. Additional information on Embassy services is available by e-mail at BuenosAires-ACS@state.gov.